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SWOT analysis - Information support for building development strategy of the Slovakian wood industry

SWOT analiza - informacijska potpora izgradnji razvojne strategije slovačke drvne industrije

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ABSTRACT • *The changes and restrukturisation will provide a possibility of revalorisation of the present business activities and relocation of resources to many Slovakian wood processing firms. The target is a successful strategy orientation. The success of the change/restrukturisation process particularly depends on the choice of the methods for assessing the exterior and interior relevant factors. This paper is focused on the SWOT analysis, which enables an assessment of macro-economic starting points in the restrukturisation of wood-processing firms. The results of the SWOT analysis are a support to fundamental information on precise identification of the required changes in wood-processing firms, and the possibilities for ensuring future strategic development.*

Key words: *wood industry, restrukturisation, SWOT analysis, SWOT matrix, strategic development*

SAŽETAK • *Promjene i restrukturalizacija za mnoga će slovačka drvnoindustrijska poduzeća značiti mogućnost revalorizacije sadržaja sadašnjih poslovnih aktivnosti i relokaciju izvora te definiranje ciljeva uspješne buduće strateške orientacije. Uspjeh procesa promjena i restrukturalizacije osobito ovisi o izboru metoda utvrđivanja vanjskih i unutrašnjih relevantnih činitelja. U radu je težište na SWOT analizi koja omogućuje utvrđivanje makroekonomskih početnih točaka restrukturalizacije drvnoindustrijskih poduzeća. Rezultati SWOT analize potpora su temeljitim informacijama za detaljno određivanje potrebnih promjena u drvnoindustrijskim poduzećima i definiranje mogućnosti ostvarenja budućega strateškog razvoja.*

Ključne riječi: *drvna industrija, restrukturalizacija, SWOT analiza, SWOT matrica, strateški razvoj*

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1 INTRODUCTION

1 UVOD

The Slovakian wood industry has comparative advantages resulting from a sufficiently large number of domestic wood suppliers. They are always capable of maintaining the balance between domestic suppliers and the active foreign wood market. Many weaknesses in the Slovakian wood industry can be explained by the financial situation, poor flexibility, and slow reaction of the firms to market changes. Wood processing firms are dealing with these issues by introducing changes through restructuring. The changes and restructuring processes can be successful if wood-processing firms exactly define the starting point of restructuring, their capabilities, and market conditions, if they choose appropriate methods and tools, and approach the restructuring by applying the newly established development strategy.

The strategy of the Slovakian wood-processing firms should consist of a comprehensive, sufficiently wide and general series of priorities, visions and targets, purposefully designed to be the basis for building co-ordinated business efforts and activities for the realisation of its mission (Sujová, 2004).

The development of the future strategy of this sector, firms, organisations and individuals involves the analysis of SWOT (strength - weakness - opportunities - threats). The usefulness of this "quadruplicate" analysis emerges primarily from its possibility of assessing the present features that determine the firm's status on the market, i.e. its attitude toward competition. The conclusion is that the benefits of its application are much bigger and further-reaching than the cost of changes (Previšić et al., 2004). The popularity and wide acceptance of the SWOT analysis is largely the result of its simplicity, low initial costs and transparency.

The SWOT analysis summarises the results of exterior and interior analyses, giving complete analytical information for developing the firm's strategy. The profile base of strength, weaknesses, opportunities and threats hides the possibility of precise identification of the decisive factors that will be concentrated in the firm.

Considering the results of the SWOT analysis, it is possible to determine the initial points for restructuring, identify the required changes and the future development strategy in the Slovakian wood-processing firms (Sujová, 2004).

2 MATERIAL AND METHODS

2 MATERIJAL I METODE

Strategy concept is a term first found with ancient Greeks. Originating from the army and military structures, it principally refers to effect issues (focusing on real work and jobs), not efficiency (by doing what is done in a correct, appropriate way) (Hooley et al, 2003).

Modern literature on management and marketing contains a large number of different definitions related to the content and range of the term *strategy*. Most of them have the following key issues in common:

- targets
- framework and activity guidelines
- long-term scope.

The strategy could therefore be defined as the final establishment of long-term targets and determination of the framework guidelines for their consecutive realisation. As such, it may refer to individuals, groups, organisations and their parts, systems, states, i.e. all economic and non-economic subjects considered obliged to plan efficiently their future activities (Previšić et al, 2004; Sujová, 2004).

The design and implementation of a strategy should be adjusted to different hierarchy levels within a sector, firm, and organisation. They should respect the hierarchy principle, in order to prevent the gap and disharmony among the strategies at the levels of a sector, firm and lower organisational units (Previšić et al, 2004).

The implementation and application of the strategy should be determined on the basis of answers to the following questions:

1. What measures should be taken considering the key factors that influence the application and acceptance of a strategy?
2. When should something be done/what should be done?
3. Who should do something/what should be done?
4. Which are the actually set implementation targets?
5. How should the implementation successfulness be measured?

Although the term *strategy* has different meanings in different contexts and with the use of different prefixes/suffixes, it means the possibility of all interested participants (share-holders, management, workers, trade unions, etc) to understand the basic long-term targets and the possibility of their realisation within a particular environment, guaranteeing quality of the required resources (Sujová, 2004). The process of design consists of the following

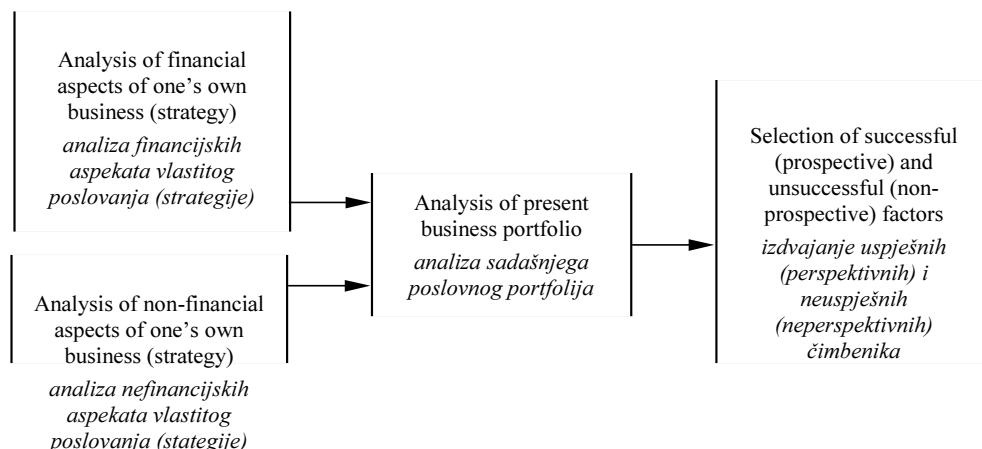


Figure 1
Diagram of interior factor analysis (Aaker, 1995)
Slika 1.
Prikaz analize unutrašnjih čimbenika (Aaker, 1995)

elements:

1. exterior factor analysis,
2. interior factor analysis,
3. benchmarking,
4. SWOT analysis,
5. strategy choice,
6. introduction and application of the chosen strategy.

The analysis of exterior factors involves the analysis of the buyer, market and competition. The interior factor analysis consists of the analysis of financial and non-financial standpoints of one's own business, and the analysis of the present business portfolio (Fig. 1).

The analysis of exterior and interior factors is done for understanding the respective specific features of a firm. A useful possibility is the application of benchmarking. It is the art of assessing how and

why the business of some firms is better than the one of others. It helps in the search for the best people and organisations within a particular sector, for the purpose of employing their knowledge - adapted and improved - in the function of their own successful business.

Another step in developing strategy, the SWOT analysis (the analysis of strength, weakness, opportunities, and threat) is the establishment of interior powers and weaknesses, as well as exterior circumstances and threats, in order to use and enhance the strength and circumstances, and eliminate, neutralise, or remove the weaknesses and threats (Fig. 2).

The vision of the whole procedure is the specific target, a real image of the desired future. This is active strength. The determination of the mission is the estab-

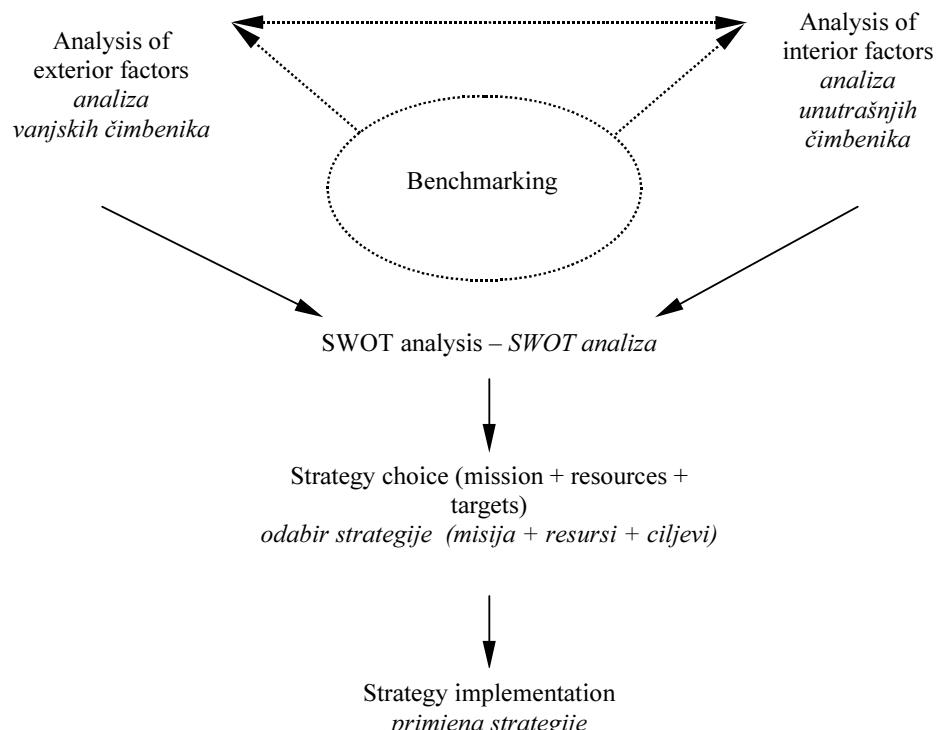


Figure 2
Process and phases of developing basic strategy (modified after Aaker, 2001; Sujová, 2004)
Slika 2.
Proces i faze oblikovanja temeljne strategije (modificirano prema Aaker, 2001; Sujová, 2004)

lishment of the reasons for existence and action, according to which all business activities are adjusted, particularly the determination of strategy targets based on both aimed and basic fields of realising the competition advantages.

The mission is not its own purpose. Instead, it functions as a part of the set hierarchy, the first strategy level in the process of choosing, introducing and applying the strategy upon previously implemented analyses of exterior and interior factors and the SWOT analysis (Fig. 3).

When choosing the strategy, it is necessary to establish the following starting strategies:

1. low-cost/price strategy;
2. differentiation strategy (range of production programme);
3. focusing/segmentation strategy.

However, before introducing some of these strategies as well as the ones developed later, it is necessary to establish the available resources, and develop the implementation items.

The SWOT analysis was carried out in the Slovakian wood industry, in dominant positions of the Slovakian wood product market. Different authors, theoreticians, and practical experts have different views on the role and significance of business

strategy in general. Likewise, there are differences in the approach toward its development process.

The analysis procedure has been worked out. It consists of the following steps (Jedlička, 1998; Veber, 2000):

A) Establishment of factors in exterior and interior analysis

By using the exterior analysis of opportunities and threats, it has been established that they consist of the micro and macro environmental factors. The evaluated range consists of the following (Grladinović, 1999):

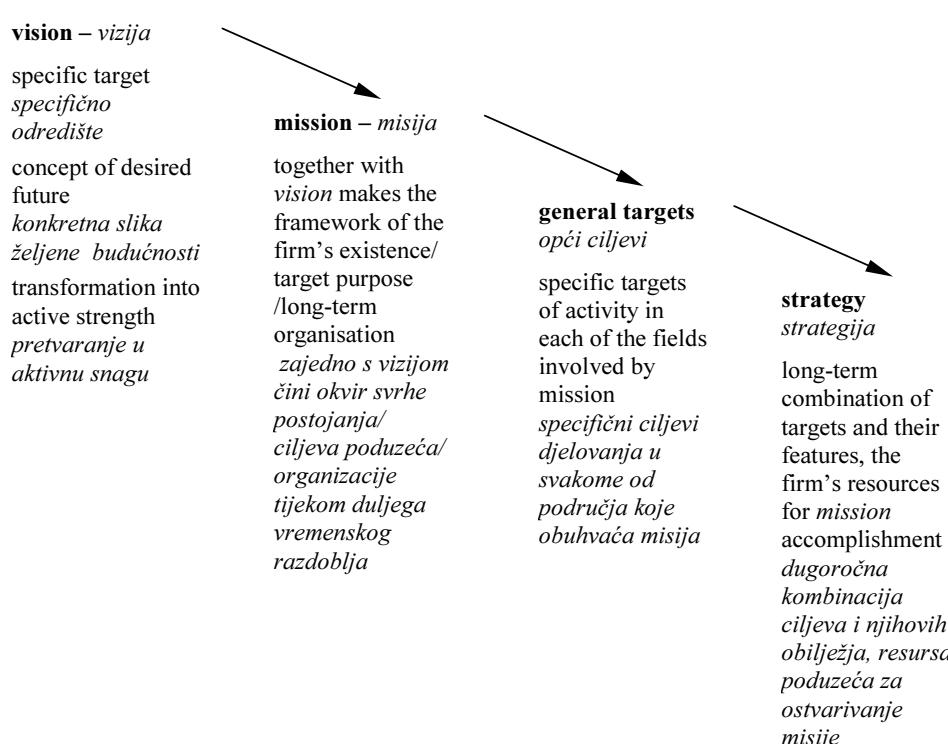
- economics
- ecology
- politics, legislature
- sector
- market
- competition
- enhancement of supplier market
- buyers.

Supported by interior analysis of strengths and weaknesses, the following fields have been evaluated:

- common situation
- production, production assortment
- sales and market issues
- finances
- management
- input gathering.

Figure 3
Hierarchic position of the mission as strategy level in the process of choosing, introducing and implementing the strategy (Sujová, 2004)

Slika 3.
Hijerarhijski položaj misije kao strateške razine u procesu odabira, uvođenja i primjene strategije (Sujová, 2004)



B) Strength, weaknesses, and opportunities profile

The factors of this field are determined by means of four criteria, and two profiles are built accordingly:

- strength and weakness profile, and
- opportunity and threat profile.

C) Evaluation of important factors of each criterion

Each of the criteria (strength, weakness, opportunities, and threat) has some significant factor determined by points ranging between one and five. The most significant factor has five points.

D) Establishment of the most significant criteria

Step C results in showing the most important strengths and weaknesses in the environment, and the most important opportunities and threats for wood-processing firms. These factors are regarded as the criteria of strategy and information support in the processes of change and restructuring of the Slovakian wood industry.

E) Choice of strategic alternatives

Based on the results of step C, total value of each criterion is presented. By mutual combination and comparison of the criteria, wood-processing firms are offered the choice of four possible strategies (Rašner et al, 2000):

- SO - offensive strategy: strengths - opportunities
- ST - defensive strategy: strengths - threats;
- WO - union strategy: weaknesses opportunities
- WT - liberating strategy: weaknesses - threats.

The comparison of the final value of the difference between strength and weakness on the one hand, and opportunities and threats on the other resulted in the choice of the most appropriate strategy.

In order to get information on steps B and C, questionnaires were developed by a specific method. The middle and high management of the Slovakian wood-processing firms obtained the evaluation factors and criteria by using these questionnaires. The obtained data were analysed, processed and interpreted by using statistical methods (Hitka, 2004).

The results were used for choosing an alternative strategy.

3 RESULTS AND DISCUSSION

3 REZULTATI I RASPRAVA

The management of the Slovakian wood-processing firms divided the profile criteria factors in exterior and interior

analyses. As shown in Table 1, this division demonstrates the strategic profile of the strength and weaknesses of wood-processing firms. Columns 1 - 2 present strength, column 3 is neutral, while columns 4 - 5 show weaknesses. Column 1 and 5 are the extremes of the most significant factors of both sides.

The strategy profile in Table 2 shows the opportunities and threats. The factors of columns 1 and 2 present opportunities. Those in columns 4 and 5 present threats, while column 3 is neutral. Columns 1 and 5 are extremes of both sides.

Depending on all previous phases of the basic strategy development, the choice of an actual wood-processing firm strategy is based on redefining the mission, specification of targets, resource assessment, and formation of elements.

The following step is determined by interior strength and weaknesses, and the exterior opportunities and threats are identified by managers. They are classified according to their significance. The most significant factor has the value 5, while the least significance is marked by number 1. The results are shown in Tables 4 and 5.

The strength analysis reveals that the most significant strength is the energy resource gathering from all sources, product quality, and a wide assortment programme. Slow management decision making, financial indicators, and insufficient market information were regarded as weaknesses.

According to exterior analysis the best grades were obtained by free and flexible labour market in the region, with appropriate qualifications and sufficient raw material base. The biggest threats come from strong foreign market competition, inappropriate structure of buyers' needs, insufficient financial resources for future development, and the risk of replacement of wood products by composite materials, light metals, plastics, etc.

Based on the analysis carried out by interaction between strength, weakness, opportunities and threats, the SWOT matrix has been developed with four possible strategies as the final interpretation of the achieved results (Table 6).

The final step is the choice of appropriate strategy. Total value of strengths and weaknesses on the one hand and opportunities and threats on the other have been compared, and differences calculated:

strengths (S) - weaknesses (W):

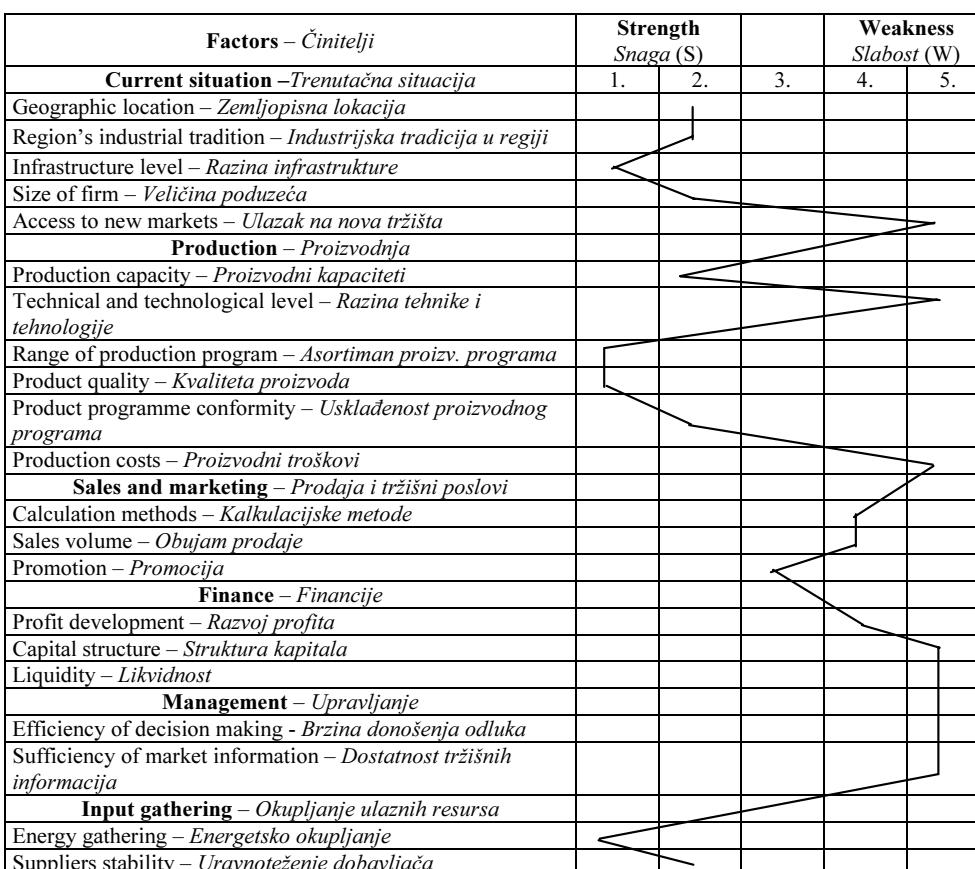
$$26 - 33 = -7 \quad (1)$$

opportunities (O) - threats (T):

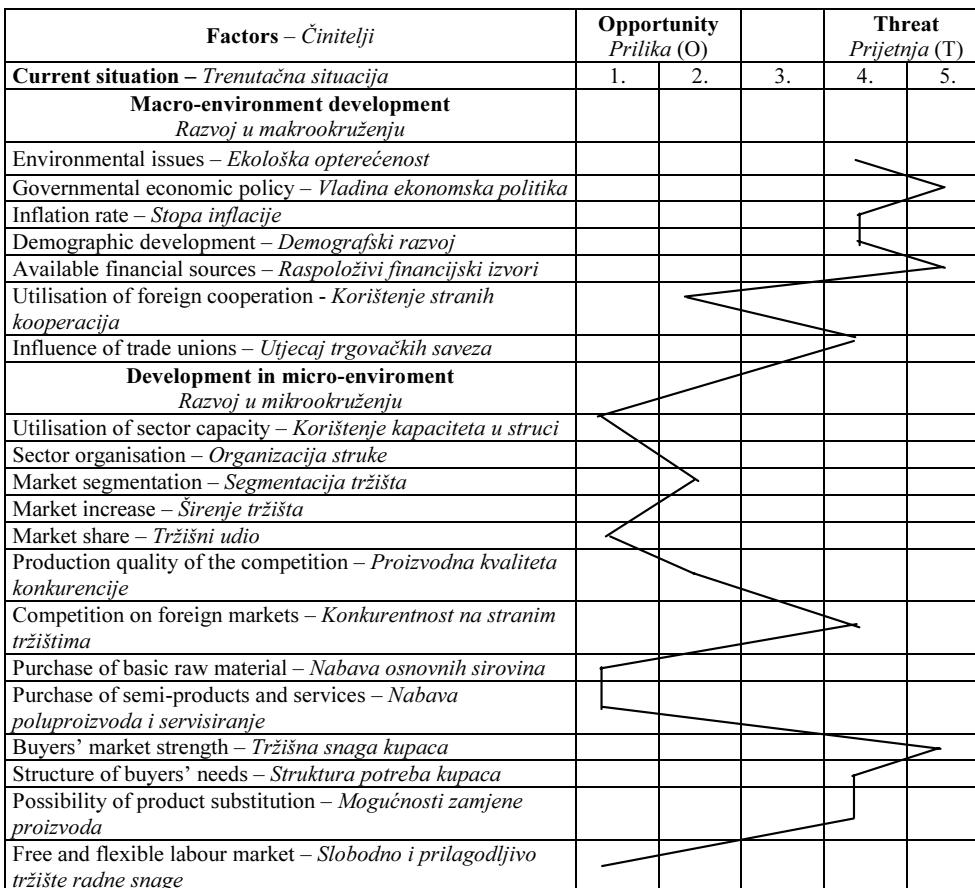
$$32 - 29 = 3 \quad (2)$$

Table 1

*Distances between machines
Tablica 1.
Udaljenosti između strojeva*


Table 2

*Strategic profile of opportunity and threat
Tablica 2.
Strateški profil prilika i prijetnji*



Strength – Snaga (S)		Weakness – Slabost (W)	
Convenient geographic location <i>Pogodnost zemljopisne lokacije</i>	3	Liquidity – Likvidnost <i>Visoki troškovi proizvodnje</i>	5
Size of firm <i>Veličina poduzeća</i>	2	High production costs <i>Metode kalkulacije</i>	3
Infrastructure development <i>Razvijenost infrastrukture</i>	3	Calculation methods <i>Problemi prodaje</i>	3
Range of production program <i>Asortiman proizvodnog programa</i>	3	Sales issues – Problemi prodaje	2
Region's industrial tradition <i>Industrijska tradicija u regiji</i>	2	Low technical and technology level <i>Niska razina tehnike i tehnologije</i>	3
Production capacity <i>Proizvodni kapaciteti</i>	2	Profit trend – Trend profita	2
High product quality <i>Visoka kvaliteta proizvoda</i>	3	Capital structure <i>Struktura kapitala</i>	3
Stability of suppliers/Urvnoteženost dobavljača	2	Efficiency of decision making <i>Brzina donošenja odluka</i>	5
Energy gathering from own sources <i>Energetsko okupljanje svih resursa</i>	4	Lack of market information <i>Nedostatnost tržišnih informacija</i>	4
Production range conformity <i>Usklađenost proizvodnog programa</i>	2	Difficult access to new markets <i>Teško otvaranje novih tržišta</i>	3
Total evaluation – <i>Ukupna vrijednost</i>	26	Total evaluation – <i>Ukupna vrijednost</i>	33

The result shows that the Slovakian wood-processing firms have more weaknesses (W) and more opportunities (O). The most appropriate strategy of the Slovakian wood-processing firms is the WO strategy, the strategy of union.

Unless the Slovakian wood-processing firms improve their financial position and find financial resources for carrying out the necessary changes, they will have to consider the accessibility to foreign investors, or fusion with strong partners. Unfavourable financial conditions in wood-processing firms indicate the need for making necessary changes and restructuralisation.

The results of the SWOT analysis

offer thorough and significant information on certain changes, preparatory phase of the restructuralisation process, and possibilities of future development of the Slovakian wood-processing firms (Sujová, 2004).

The crucial factors resulting from the strategic analyses suggest the necessity of **imperative change** in the Slovakian wood-processing firms focused on achieving flexibility and competitiveness. The following are the points to be dealt with:

- stabilisation of financial position;
- flexibility of present technology and mechanical equipment;
- low production costs/prices, change of production calculation system;
- product alteration;

Opportunity – Prilika (O)		Threat – Prijetnje (T)	
Utilization of the sector capacity <i>Korištenje kapaciteta u struci</i>	3	Ecological burden <i>Ekološko opterećenje</i>	2
Sector organization <i>Organizacija struke</i>	2	Governmental economic policy <i>Vladina ekonomска politika</i>	3
Market segmentation <i>Segmentirano tržište</i>	3	High inflation rate <i>Visoka stopa inflacije</i>	3
Market share – <i>Tržišni udio</i>	3	Demographic development <i>Demografski razvoj</i>	2
Production quality by competitors <i>Proizvodna kvaliteta konkurenčije</i>	3	Market strength of customers <i>Tržišne snage kupaca</i>	3
Purchase of the basic raw materials <i>Nabava osnovnih sirovina</i>	5	Strong competition on foreign markets <i>Jaka konkurenčija stranog tržišta</i>	3
Purchase of semi-products and services <i>Nabava poluproizvoda i servisiranje</i>	4	Unavailability of financial sources <i>Nedostatnost finansijskih izvora</i>	4
Free and flexible labour forces <i>Slobodno i prilagođljivo tržište radne snage</i>	5	Influence of trade-unions <i>Utjecaj trgovaca saveza</i>	2
Utilization of foreign cooperation <i>Korištenje stranih kooperacija</i>	2	Structure of customers' needs <i>Struktura potreba kupaca</i>	4
Market increase – <i>Širenje tržišta</i>	2	Possibility of products substitution <i>Mogućnosti zamjene proizvoda</i>	3
Total evaluation – <i>Ukupna vrijednost</i>	32	Total evaluation – <i>Ukupna vrijednost</i>	29

Table 4

Internal analysis - profile of strengths and weaknesses

Tablica 4.

Unutrašnja analiza - profil snaga i slabosti

Table 5

External analysis - analysis of opportunities and threats

Tablica 5.

Vanjska analiza - analiza prilika i prijetnji

Table 6

SWOT matrix strategic alternatives

Tablica 6.

SWOT matrica

strateških alternativa

Strengths – Snage (S) <ul style="list-style-type: none"> - resource energy gathering <i>energetsko okupljanje resursa na izvoru</i> - product quality – kvaliteta <i>proizvoda</i> - geographic location <i>zemljopisna lokacija</i> - infrastructure development <i>razvijenost infrastrukture</i> - production programme <i>proizvodni program</i> 	Weaknesses – Slabosti (W) <ul style="list-style-type: none"> - slow decision making <i>sporo dovođenje odluka</i> - liquidity – likvidnost - opening of new markets <i>otvaranje novih tržišta</i> - market information <i>tržišne informacije</i> - outdated technology <i>zastarjela tehnologija</i> 	
Opportunities – Prilike (O) <ul style="list-style-type: none"> - free and flexible market in the region – <i>slobodno i prilagodljivo tržište radne snage u regiji</i> - sufficient wood raw material <i>dostatnost sirovine drva</i> - sector capacities <i>kapaciteti struke</i> 	SO Strategy – SO strategija <ul style="list-style-type: none"> • orientation to foreign markets <i>orientacija na strana tržišta</i> • development of new products <i>razvoj novih proizvoda</i> 	WO Strategy – WO strategija <ul style="list-style-type: none"> • licensed production <i>licencirana proizvodnja</i> • accessibility to new investors <i>otvorenost prema novim investitorima</i>
Threats – Prijetnje (T) <ul style="list-style-type: none"> - buyers' demands <i>potrebe kupaca</i> - no crediting <i>nemogućnost kreditiranja</i> - wood product substitutes <i>zamjena drvnih proizvoda</i> 	ST Strategy – ST strategija <ul style="list-style-type: none"> • use of reserves <i>korištenje rezervi</i> • widening of production programme – <i>proširenje proizvodnog programa</i> 	SW Strategy – SW strategija <ul style="list-style-type: none"> • firm revalorisation <i>revalorizacija poduzeća</i> • firms in other regions <i>poduzeća u drugim područjima</i>

- increase of flexibility toward changes and market/buyer requirements;
- low production costs/prices, change of production calculation system;
- production programme range adjusted to market;
- development of efficient motivation programmes.

Market conditions and sources offer the following **possibilities for the development of the Slovakian wood-processing firms:**

- production volume increase of leading products;
- widening of production programme by increasing the range of materials;
- increased finalisation of sawmill products;
- accessibility to foreign investors;
- possibility of fusion with strong partners.

In accordance with the results of the SWOT analysis, the Slovakian wood-processing firms must choose appropriate

approach/methods, and start preparatory procedures for the process of change and restructuring.

4 CONCLUSION 4 ZAKLJUČAK

The SWOT analysis provides a fundamental range of necessary information. The analysis can be carried out in different ways. Various methods, participants and time periods are used, depending on specific features of the sector, firms, organisation and actual needs.

The SWOT analysis enables the Slovakian wood-processing firms to focus on the elimination of weaknesses and threats, supporting the strengths and use of market opportunities. The results are used for assessing the future development strategy. The achieved results and the chosen wood-processing firms reveal critical situations, as well as the necessity for making changes and restructuring. The required pre-conditions for restructuring are to determine the changes, strategy development and actual targets, and to choose the appropriate method for realising the changes based on detailed analysis of wood-processing firms and their environments.

The strategy of the Slovakian wood-processing firms should be comprehensive, sufficiently wide, containing a general number of priorities, visions and targets, which are consciously developed by the management. On this basis, co-ordinated business efforts and activities could be

Figure 4
SWOT matrix
Slika 4.
SWOT matrica



made, and the mission accomplished.

The result of the SWOT analysis in the Slovakian wood industry shows that the union strategy is the most suitable. Licensed production should be introduced, and accessibility should be assured to new investors.

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